

ENVIRONMENTAL PROTECTION AND ENERGY EFFICIENCY IS KEY TO OUR BUSINESS

DHL EXPRESS ENVIRONMENTAL AND ENERGY POLICY STATEMENT

As a leading global Express logistics provider, DHL Express acknowledges energy efficiency and environmental protection as a key component of our business strategy. Our commitment is to operate an efficient and sustainable logistics network that is fully aligned with the DPDHL Group Environmental and Energy Policy and our GOGREEN Strategy of improving carbon efficiency.

In cooperation with all our stakeholders we ensure that we achieve:

VALUE FOR OUR CUSTOMERS

- Helping our customers assess and reduce the environmental footprint of our services
- Offering products with low environmental impact that are energy efficient in addition to offering carbon neutral services such as GOGREEN

MOBILIZATION OF OUR EMPLOYEES

- Recognition of our employees' commitment and active involvement as an important contribution to our efforts, including their comments or suggestions for improvements
- Mobilizing and empowering our employees through targeted and relevant training

ENVIRONMENTAL AND ENERGY EFFICIENCY

- Complying with applicable national and international legislation on the environment and energy use as the minimum standard and as a starting point for additional measures to continually improve our environmental and energy performance including our commitment to prevent pollution
- Maintaining an Environmental and Energy management system in compliance with ISO standards 14001 and 50001
- Maximizing the carbon and energy efficiencies of our processes through the provision of resources, optimal planning, behavior, and utilizing advances in technology and innovation to minimize the use of energy, and resources
- Consider Energy efficiency and environmental aspects in all major investment decisions and work with our suppliers to procure energy efficient goods and services to minimize the environmental impact

TRANSPARENCY

- Setting and regularly reviewing environmental and energy performance objectives and targets
- Measuring and monitoring our environmental and energy performance and detailing our results in regular reports



Ken Allen

CEO, DHL Express, March 2016