

Deutsche Post DHL Group Environmental and Energy Policy

Policy for Deutsche Post DHL Group's approach to managing energy and to minimize the impact on the environment

Deutsche Post DHL Group is the world's leading mail and logistics group. In linking the world through the transport of goods and information, we facilitate economic growth and the creation of wealth. We acknowledge that our activities have a considerable impact on the environment. Leadership for us includes being a leader in terms of environmental protection - a key component of our business strategy.

Due to the nature of our core businesses, the primary focus of our efforts is our emissions of carbon dioxide (CO₂) and climate protection. However, our environmental protection program, GoGreen, also covers a broad range of aspects such as energy, biodiversity, water, waste, noise and local pollution.

We are committed to minimizing our impact on the environment, reducing our energy use and preventing pollution in all of our activities worldwide by continually improving our performance. Our goal is to offer sustainable solutions to our customers, and to operate an environmentally sustainable and efficient network. We will achieve this goal by ensuring the availability of information and deploying necessary resources. Additionally we will connect with our employees, customers, suppliers and other key stakeholders and consider performance improvements in design and modification of facilities and transport infrastructure; systems and processes.

This Environmental and Energy Policy is binding for all companies within Deutsche Post DHL Group and applies to all its Group companies, operations and business activities. It will help us to embed efficiency and environmental awareness into our every-day business, thus helping us realize our stakeholders' and shareholders' expectations.

Our primary environmental and energy objectives are to:

Achieve transparency:

- Enhance data quality and be transparent about our environmental and energy impact, especially our own carbon footprint, through our corporate responsibility reporting.
- Improve the transparency of CO₂ emissions generated by our transportation subcontractors.

Improve operational efficiency and minimize our environmental impact:

- Improve our carbon efficiency by 30% by 2020 compared to 2007. This includes emissions from subcontracted transportation.
- Comply with applicable international, regional and national environmental regulations, as well as legal requirements regarding energy consumption and energy efficiency.

- Take additional measures to continually improve our environmental performance and reduce our energy consumption.
- Develop and maintain an environmental management system which is ISO 14001 compliant and an energy management system based on ISO 50001.
- Work with our suppliers to minimize the environmental impact of the goods and services we procure.
- Consider environmental aspects and energy efficiency in all major investment and procurement decisions.
- Ensure the availability of necessary resources to achieve our objectives and targets.

Generate value:

- Offer climate-neutral, carbon-reduced and environmentally-friendly products and services to help our customers to “go green”, and to generate value.
- Work with our customers to assess and reduce their environmental footprint and to achieve their environmental goals.

Demonstrate leadership:

- Foster innovation and the use of advanced technologies to minimize atmospheric emissions, energy consumption and noise, particularly from our aircraft and vehicle fleets.
- Work with governments and policy makers to help shape regulations that bring about long-term, environmentally-aware and energy efficiency changes to our sector and which minimize our industry’s environmental impact.
- Engage in dialog with our key stakeholders, cooperate with universities and industry, and actively work with national and international organizations in the areas of environment, energy efficiency and sustainable development.
- Monitor and respond to emerging environmental and energy issues.

Mobilize employees:

- Strengthen our employees’ environmental knowledge and skills in order to improve our own environmental performance and that of our customers.
- Provide information and training opportunities on energy saving measures.
- Offer opportunities for employees to engage in initiatives that contribute to environmental protection.

Policy communication and review

This policy will be communicated to employees via internal communication channels, and will be made available to all other interested parties via our corporate internet site.

Environmental and energy policies for all companies within Deutsche Post DHL Group shall be aligned with this corporate policy. The corporate Environmental and Energy Policy, objectives and targets will be reviewed on a regular basis.

For further information, please contact the Shared Value | GoGreen Department, CD Corporate Communications and Responsibility.

Bonn, 29th September 2015



Frank Appel
Chairman of the Board of Management